

## Summer Beach Club Terms & Conditions

Please read these Terms & Conditions carefully before purchasing your tickets or visiting Summer Beach Club. By purchasing a ticket or entering the event, you agree to the terms outlined below.

### 1. Tickets

- Tickets can be purchased online at [summerbeachclub.co.uk](http://summerbeachclub.co.uk) or, subject to availability, at the Box Office.
- All tickets are subject to availability and are sold on a first come, first served basis.
- Unless otherwise stated, only one discount, offer or promotional code can be used per booking.
- If you are purchasing tickets on behalf of others, you are accepting these Terms & Conditions on behalf of everyone included in your booking.
- Tickets must not be purchased for resale or commercial gain. Any tickets found to have been resold may be cancelled without refund.

### 2. Refunds & Cancellations

- Tickets are non-refundable and non-transferable.
- In the event of severe weather or circumstances beyond our control, Summer Beach Club reserves the right to reschedule bookings at our discretion.
- If your booking is affected, please contact [info@summerbeachclub.co.uk](mailto:info@summerbeachclub.co.uk).

### 3. Lost Tickets

- Please keep your tickets safe once purchased.
- Summer Beach Club is not responsible for lost, stolen or damaged tickets.
- Where possible, we may be able to reissue tickets. Proof of purchase may be required.

### 4. Entry

- A valid ticket must be presented for entry.
- Summer Beach Club reserves the right to refuse entry or remove any guest whose behaviour is considered unsafe, abusive, disruptive or likely to spoil the experience of others. No refund will be given in these circumstances.
- Valid photographic identification may be requested where necessary.

### 5. Opening Times

- Summer Beach Club operates from 17th July to 31st August, open daily from 12:00pm until 9:00pm.
- If you arrive late for your AquaSplash session, we cannot guarantee entry. Missed sessions may be cancelled without refund.

### 6. AquaSplash

- All children using AquaSplash must wear appropriate swimwear at all times.
- Children not wearing appropriate swimwear will not be permitted to enter the AquaSplash pools.
- Height, age and safety restrictions apply to certain attractions and must be followed at all times.
- Guests must follow all instructions given by lifeguards and Summer Beach Club team members. Failure to do so may result in removal from the attraction without refund.

## **Terms & Conditions continued.**

### **7. Photography & Filming**

- Photography and filming may take place throughout Summer Beach Club.
- By attending the event, you consent to being photographed or filmed for promotional and marketing purposes.
- Professional photography, filming, drones or live streaming for commercial purposes is not permitted without prior written permission.

### **8. Accessibility**

- We are committed to making Summer Beach Club accessible and enjoyable for everyone.
- If you have any accessibility or inclusion requirements, please contact us before your visit at [info@summerbeachclub.co.uk](mailto:info@summerbeachclub.co.uk) so we can discuss how we can best support you.

### **9. Food & Drink**

- A variety of food and drink will be available to purchase throughout the event.
- Alcohol is only available to guests aged 18 or over. Challenge 25 is in operation, and valid photo ID may be requested.
- Allergy information is available from individual food vendors. While every effort is made, we cannot guarantee that any food or drink is free from allergens.

### **10. Event Changes**

Summer Beach Club reserves the right to amend attractions, entertainment, performers, opening times or any other aspect of the event where necessary. We will always aim to communicate significant changes in advance wherever possible.

### **11. Event Cancellation**

If Summer Beach Club is cancelled by the organisers, customers may be entitled to a refund or an alternative booking date, depending on the circumstances.

Summer Beach Club cannot accept responsibility for any additional costs incurred, including travel, accommodation or other associated expenses.

### **12. Personal Belongings**

Visitors are responsible for their own belongings throughout their visit. Summer Beach Club accepts no responsibility for any lost, stolen or damaged personal property.

### **13. Liability**

Guests attend Summer Beach Club at their own risk. To the fullest extent permitted by law, Summer Beach Club accepts no liability for any injury, loss or damage to persons or personal property except where caused by our negligence.

### **14. Privacy**

Any personal information collected will be processed in accordance with our Privacy Policy.

### **15. Governing Law**

These Terms & Conditions are governed by the laws of England and Wales. Any disputes arising in relation to these Terms & Conditions shall be subject to the exclusive jurisdiction of the courts of England and Wales.